



# East and North Hertfordshire Clinical Commissioning Group Prospectus – 2013/14

East and North Hertfordshire Clinical Commissioning Group (CCG) is a new, local NHS organisation, responsible for:

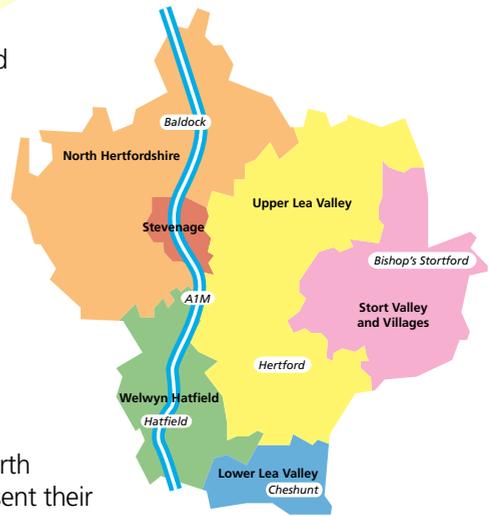
- Planning and designing health services, based on assessing the needs of over half a million people living in east and north Hertfordshire
- Paying for these services with a budget of £610 million
- Monitoring the quality of services and care provided by hospital and community staff

The CCG is led by a governing body made up of GPs, nurses, other health professionals, lay members and patient representatives. GPs are well placed to understand the needs of their patients and we believe that having doctors and nurses at the forefront of decisions is key to delivering the best healthcare services.

East and North Hertfordshire CCG is grouped into six geographical areas called localities.

- North Hertfordshire (except Royston, which is covered by Cambridgeshire and Peterborough CCG)
- Stevenage
- Upper Lea Valley
- Lower Lea Valley
- Stort Valley and Villages
- Welwyn and Hatfield

Each of the 60 GP practices across east and north Hertfordshire have chosen GP leaders to represent their locality on the CCG's governing body. These GP leaders decide on strategy, are responsible for putting in place services to meet the health needs of patients and financial decisions.



## What are the key health issues in our area?

East and north Hertfordshire is a mix of urban and rural communities. Whilst health and wellbeing has improved for many people over recent years, there are still significant health inequalities across the area; smoking and obesity are major factors.

The ageing population in particular will have a significant impact on health services in years to come. The number of people aged over 65 is forecast to increase by 30,000 in the next 14 years and the numbers aged over 90 will more than double.

Although people are living longer, many are living with one or more long-term medical conditions. Our priorities for further work in 2013/14 focus on better support for frail elderly people and patients with long term conditions. We aim to:

- Promote proactive management of their care.
- Improve their health outcomes and develop better end of life care.
- Help patients to take control of their health and wellbeing and promote personal health planning.

You can find out more about our health priorities for your local area in the CCG's strategic plan on our website [www.enhertscg.nhs.uk](http://www.enhertscg.nhs.uk)

We work closely with our partners in local authorities, social care, public health and voluntary organisations as a member of the Hertfordshire Health and Wellbeing Board. The objective of the Board is: *"With all partners working together we aim to reduce health inequalities and improve health and wellbeing of people in Hertfordshire"*. You can find out more about the Health and Wellbeing Strategy at: [www.hertsdirect.org](http://www.hertsdirect.org)

## Improving care

Improving the quality of services and outcomes for patients is at the heart of everything the CCG aims to do. We want local health services to be effective and safe and for patients to be treated with compassion, dignity and respect.

We commission health services where we can be assured of the quality that patients will receive – from hospitals, community providers and care homes – and work with them to maintain and drive up standards of care.



*The CCG monitors health services to ensure they are what local people need, are of a high quality and come within budget*

## Listening to Patients and Carers

We make sure that the voices of patients and carers are heard through patient participation groups in GP surgeries and voluntary sector partners.

The Francis report into Mid Staffordshire Hospitals Trust highlighted the importance of listening to patients and acting upon what was heard.

Representatives from our patient groups come forward to be Patient Leaders who influence decisions at locality level and some go on to represent patients alongside GPs at governing body meetings.

To find out more about getting involved, get in touch with your GP practice via its website, or call the CCG on 01707 361251. You can write to us at NHS East and North Hertfordshire Clinical Commissioning Group, Charter House, Parkway, Welwyn Garden City, Hertfordshire, AL8 6JL or email [enquiries@enhertscg.nhs.uk](mailto:enquiries@enhertscg.nhs.uk)

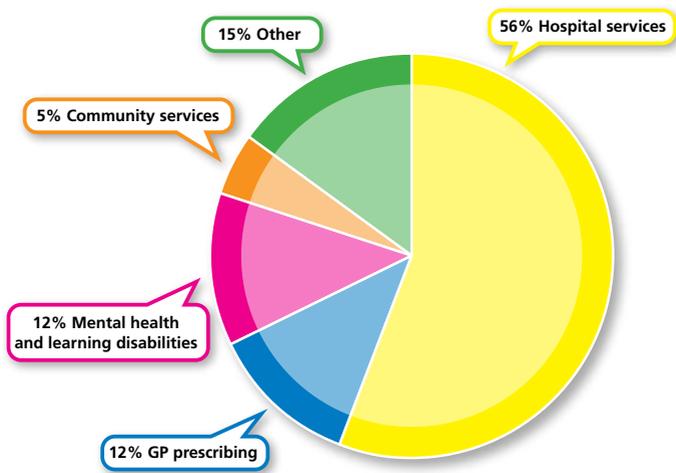


*'Frail elderly' means older people with one or more complex health conditions which leaves them more at risk of ill health*

# Managing the local health budget

Each year the CCG receives a budget from the government to spend on providing health care for local people. This year the CCG is responsible for managing £610 million to spend on services including hospital care, services provided in the community such as district nursing, medicines prescribed by GPs, emergency ambulance services and support to people with mental health and learning disabilities. The chart below provides a summary of how this money is spent.

## Planned spend for 2013/14



Local GPs from the CCG have been involved in the planning for, and design of, the New QEII in Welwyn Garden City. Opening in Spring of 2015, the New QEII is a £30m investment that will provide a modern environment for the services that local people use most often.

