

# The new NHS in 2013 What it means for you

The changes in the NHS aim to empower patients and local clinicians to make decisions about NHS services in your area.

Patients in England now have more choice and control over where to go for treatment, and can use patient power to make services better.

This infographic explains how the new NHS is structured.

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## Using the NHS

### Department of Health (DH)

The DH supports the Secretary of State for Health, setting national policy and legislation.

### Clinical commissioning groups (CCGs)

Most of the NHS commissioning budget is now managed by 211 CCGs.

### NHS England

NHS England is an independent body managing the NHS budget and commissioning services.

### NHS Trust Development Authority (NHS TDA)

The NHS TDA provides governance and accountability for NHS trusts in England, and helps trusts prepare for foundation trust status.

### Health and wellbeing boards

These are forums where key leaders from the health and care system work together to improve the health and wellbeing of their local population and reduce health inequalities.

### Your local NHS providers

**Mental health providers**, providing services for people with mental health problems

**Community health providers**, providing district nurses, health visitors for new parents and end-of-life care

**Ambulance providers**, operating the ambulance service across England, and making over 50,000 emergency journeys each week

2,312 hospitals (in the UK)  
10,500 GP practices (in the UK)  
10,000 dental practices (in the UK)  
12,000 registered optometrists (in the UK)  
10,000 pharmacies, providing a range of advisory services and dispensing prescriptions.

### FACTS

Both men and women live an average of **ten years longer** than they did before the creation of the NHS.

Approximately **170,000 people** (the capacity of the Glastonbury music festival) go for an eyesight test **each week**.

The NHS deals with over **1 million patients** every 36 hours.

In 2010, **926.7 million prescriptions** were dispensed and **£3.8 billion** was spent by the NHS on medicines used in hospitals.

## Monitoring the NHS

### Care Quality Commission (CQC)

The CQC is the independent regulator of all health and social care services in England. Its job is to make sure that care provided meets national standards of quality and safety.

### Monitor

Monitor promotes the provision of healthcare services which are effective, efficient and economic, and maintains or improves the quality of services. It assesses NHS trusts for foundation trust status.

### Healthwatch England

Healthwatch England is the independent consumer champion for health and social care in England. Working with a network of **152 Local Healthwatches**, it ensures that the voices of patients and those who use services reach the ears of the decision makers.

## The NHS workforce

### Health Education England (HEE)

HEE is responsible for the education, training and personal development of every member of NHS staff, and recruiting for values. They do this through local education and training boards (LETBs), which are statutory committees of HEE.

### NHS Employers

The NHS Employers organisation is the authoritative voice of workforce leaders, experts in HR, negotiating fairly to get the best deal for patients.

### NICE

The National Institute for Health and Care Excellence (NICE) produces guidance, quality standards and other products to support health, public health and social care practitioners provide the best possible quality care and the best value for money.



### NHS Careers

Provides advice on more than 350 different careers in the NHS.

### Local education and training boards (LETBs)

LETBs work together to develop, educate and train the future NHS workforce.

### NHS Leadership Academy

The NHS Leadership Academy develops outstanding leadership in health, in order to improve people's health and their experience of the NHS.

### FACTS

The NHS is one of the largest employers in the world, employing more than 1.4 million people

In 1948, 13-year-old Sylvia Diggory was admitted to a Manchester hospital with a liver condition, becoming the **first patient** to be treated by the NHS.

The NHS recruits around **35,000** people to healthcare professional courses each year.

Nurses make up the largest part of the NHS workforce, at just under **30%**.